1. As per my understanding the scope of the mappers support project is as below. Please confirm this.

Answer: <The scope will be flexible and all the work is based on number of resources.>

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **SWIFT/SCT Mappers** | | **SDD Mappers** | | **EDI Mappers** | |
| # | **Mapper Name** | # | **Mapper Name** | # | **Mapper Name** |
| 1 | MT920 (I) | 1 | ISO XML pacs.003 (I) | 1 | EDI X12 inbound driver |
| 2 | MT920 (O) | 2 | EBA XML - DVF | 2 | EDI X12 820 inbound |
| 3 | MT200 (I) | 3 | EBA XML - DVFFR | 3 | EDI X12 824 inbound |
| 4 | MT200 (O) | 4 | EBA XML - RSF (I) | 4 | EDI X12 997 inbound |
| 5 | MT202.COV (I) | 5 | EBA XML - CDF (I) | 5 | EDI X12 829 inbound |
| 6 | MT202.COV (O) | 6 | Sub-map pacs.002s2 (I) | 6 | EDI X12 827 inbound |
| 7 | MT203 (I) | 7 | EBA XML - IDF (O) | 7 | EDI X12 outbound driver |
| 8 | MT203 (O) | 8 | ISO XML pacs.004 (I) | 8 | EDI X12 820 outbound |
| 9 | MT204(I) | 9 | ISO XML camt.056 (I) | 9 | EDI X12 824 outbound |
| 10 | MT204(O) | 10 | Sub-map pacs.003(O) | 10 | EDI X12 997 outbound |
| 11 | MT210 (I) | 11 | Sub-map pacs.004(O) | 11 | EDI X12 827 outbound |
| 12 | MT210 (O) | 12 | Sub-map camt.056(O) | 12 | CPA inbound |
| 13 | MTn98 (I) | 13 | Sub-map camt.056(I) | 13 | CPA outbound |
| 14 | MTn98 (O) | 14 | EBA XML DNF - Driver Map | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 |
| 15 | MT900 (I) | 15 | EBA XML - SDF - Driver Map | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 |
| 16 | MT900 (O) | 16 | ISO-XML pacs.007 (I) | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 |
| 17 | MT910 (I) | 17 | sub-map pacs.007(I) | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 |
| 18 | MT910 (O) | 18 | Sub-map pacs.004(I) | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 |
| 19 | MT940 (I) | 19 | sub-maps pacs.002 (I) | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 |
| 20 | MT940 (O) | 20 | sub-map pacs.002 (O) | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 |
| 21 | MT942 (I) | 21 | Sub-map pacs.003 (I) | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 |
| 22 | MT942 (O) | 22 | sub-map pacs.007 (O) | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 |
| 23 | MT950 (I) |  | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 |
| cid:image002.png@01CE638E.25814DE024 | MT950 (O) | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 |
| cid:image002.png@01CE638E.25814DE025 | MTn99 (I) | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 |
| cid:image002.png@01CE638E.25814DE026 | MTn99 (O) | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 |
| cid:image002.png@01CE638E.25814DE027 | Pain.001 (I) | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 |
| cid:image002.png@01CE638E.25814DE028 | Pain.002 (O) | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 |
| cid:image002.png@01CE638E.25814DE029 | Camt.055 (I) | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 |
| cid:image002.png@01CE638E.25814DE030 | Camt.055 (O) | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 |
| cid:image002.png@01CE638E.25814DE031 | pacs.008 (I) | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 |
| cid:image002.png@01CE638E.25814DE032 | pacs.008 (O) | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 |
| cid:image002.png@01CE638E.25814DE033 | pacs.004 (I) | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 |
| cid:image002.png@01CE638E.25814DE034 | pacs.004 (O) | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 |
| cid:image002.png@01CE638E.25814DE035 | pacs.002s2 (CCF, CVF, PCF and CVF – FR) (I) | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 |
| cid:image002.png@01CE638E.25814DE036 | camt.056 (I) | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 |
| cid:image002.png@01CE638E.25814DE037 | camt.056 (O) | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 |
| cid:image002.png@01CE638E.25814DE038 | camt.029 (I) | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 |
| cid:image002.png@01CE638E.25814DE039 | camt.029 (O) | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 |
| cid:image002.png@01CE638E.25814DE040 | camt.054 (I) | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 |
| cid:image002.png@01CE638E.25814DE041 | camt.054 (O) | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 |
| cid:image002.png@01CE638E.25814DE042 | DRR (EBA STEP 2) - Report | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 |
| cid:image002.png@01CE638E.25814DE043 | CRR (EBA STEP 2) - Report | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 |
| cid:image002.png@01CE638E.25814DE044 | RTF (EBA STEP 2) - Report | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 | cid:image002.png@01CE638E.25814DE0 |

1. Out of the above list, we have delivered SWIFT, SCT and SDD Mappers. What is the current status of all these delivered maps? Are they all tested by client / user? In which environments these maps have been tested? What are all issues / defects found during this testing?

Answer: < We will need to address any PMR/Defect assigned to persistent. Only one client is Lloyds Bank as of now. They are testing swift maps right now.

All of above are part of FTM 2.1 packs (FTM for Swift, FTM for SEPA). It is tested product. Customer testing is in progress. (Currently one customer - Lloyds, other 4 in pipeline.) It should not matter what stage the customer is in. Once the product is GA'd and shipped to customer we will need to support it.

Currently only customer using FTM 2.1 is Lloyds and they are on zOS. But we will be supporting 3 environments as of now i.e. zOS, AIX, RHEL. Windows is not yet planned but we make take it if required.

As of now, there are no customer reported PMRs. Currently there are only defects from IBM, you need to track it by assigned to.>

1. If any of the maps delivered by us is not yet tested what are the plans for that in future?

Answer: <If any new additions to the mapping support not done by Persistent there will be training that needs to be planned>

1. When any defect will be raised for mappers support project what will be its lifecycle? The defect will be raised by IBM or the user bank?

Answer: <Anyone can raise defect or PMR. When IBM raises it, it would be defect, when customers raise it, it would be PMR. Also, if we find it as a code issue we open a defect. This process is same as any IPD support.>

1. What are the expected types of defects? Will there be any time line defined for the resolution from offshore team? Will it be based on the nature / type of defect? How it all will be?

Answer: < This process is same as any IPD support.>

1. As already discussed we need to do our testing for defects raised as well to certify WTX SWIFT 2013 business pack on
   1. AIX (environment created on AIX machine at Persistent Offshore)
   2. ~~Windows (environment created on AIX machine at Persistent Offshore)~~
   3. zOS (IBM environment to be accessed by Persistent Offshore)
   4. RHEL (environment created on virtual machine at Persistent Offshore)

Please, confirm this understanding.

Answer: <Windows is not planned as of now. IBM developers are already testing it. If there is a need will add Windows 2008/2012 Server. But not planned now.>

1. We need to get clarity on all the software / products we are using for our support project.
   1. Product name / Software name
   2. Version number
   3. Pointers / location from where we can get them

Answer: <Everything that is required for FTM 2.1.>